

- c) Enter “*.hesiinet.com”
- d) Click the **Add** button.
- e) Enter “hesiinet.elsevier.com”
- f) Click the **Add** button.
- g) Enter “hesisecurebrowser.elsevier.com
- h) Click the **Add** button.
- i) Enter hesimmx.elsevier.com
- j) Click the **Add** button.
- k) Enter hesiinetvalidation.elsevier.com
- l) Click the **Add** button.
- m) Click the **Close** button.

Note: If you are using other pop-up blockers, contact your IT team for assistance.

FireFox

Open Mozilla FireFox. Click the “Tools” menu, and click the “Options” option.

Trusted Sites

1. Click the “Content” option.
2. Click the *Enable JavaScript* check box.

Privacy Tab Settings

1. Click the “Privacy” option.
2. Click the **Exceptions** button next to the *Accept cookies from sites* check box.
3. Click in the *Address of web site* field.
4. Enter “https://www.hesiinet.com”.
5. Click the **Allow** button.
6. Enter “https://hesiinet.elsevier.com”.
7. Click the **Allow** button.
8. Enter “https://hesiinetvalidation.elsevier.com”.
9. Click the **Allow** button.
10. Click the **Close** button.

Pop-Up Blocker

1. Click the “Security” option.
2. Click the **Exceptions** button next to the *Warn me when sites try to install add-ons* check box.
3. Click in the *Address of web site* field.
4. Enter “www.hesiinet.com”.
5. Click the **Allow** button.
6. Enter “hesiinet.elsevier.com”
7. Click the **Allow** button.
8. Enter “hesiinetvalidation.elsevier.com”
9. Click the **Allow** button.
10. Click the **Close** button.

Note: If you are using other pop-up blockers, contact your IT team for assistance.

iNet – Windows Workstation Requirements



HESI Assessment

System Requirements

Please note, we no longer offer support for Microsoft Windows XP machines.

Workstation:	PC or Laptop	
Operating System:	Windows 7 SP1, Windows 8.1 Update, Windows 10	
Processor:	32/64 bit processor	See requirements for operating system
Memory:	See requirements for operating system	
NIC:	<i>Minimum:</i> 10 Mbps <i>Recommended:</i> 100 Mbps or better	Wireless is not supported.
Video:	1280 x 800 or better	
Flash:	FP 21 for Internet Explorer - ActiveX	See Instructions
Port:	80, 443	For outgoing traffic
Internet Connection Speed:	<i>Minimum:</i> 256 kbps <i>Recommended:</i> 784 kbps	
Browser:	32/64 bit	
Software Apps:	Windows	Requires .NET Framework 4.7 or higher Supports IE 11.0 Supports Chrome 48+ and FireFox 43+ Supports Edge on Windows 10 For test taking security – Microsoft Outlook needs to be closed when running secure browser. Adobe Acrobat Reader 11.0 or above (If printing/viewing reports)

continued on next page...

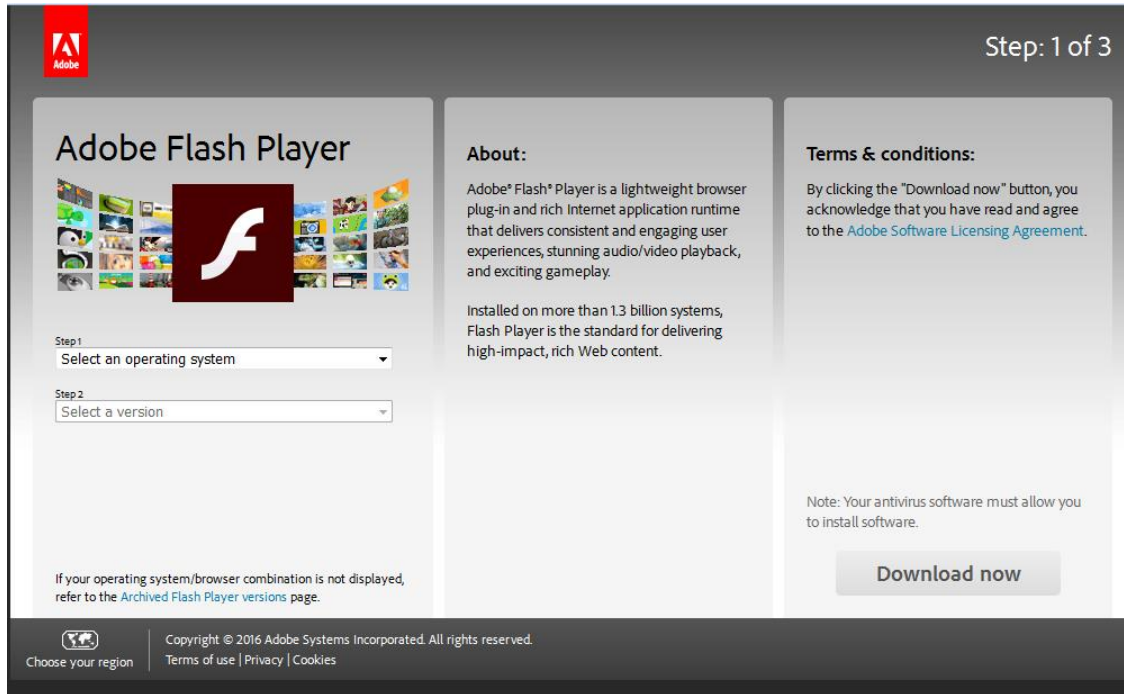
System Requirements, cont'd

Domain/Firewalls:	Domain Name	Port
	hesiinetadmin.elsevier.com	80,443
	hesiinetmon-ws.elsevier.com	80,443
	hesiinet.elsevier.com	80,443
	hesisecurebrowser.elsevier.com	80,443
	hesiinetvalidation.elsevier.com	80,443
	hesicdn-private.hesiinet.com	80,443
	hesicdn-public.hesiinet.com	80,443
IP Information <i>We recommend you to configure your environment to use the domain names. The IP addresses are subject to change due to infrastructure updates.</i>	IPv4	Port
	103.21.244.0/22	80,443
	103.22.200.0/22	80,443
	103.31.4.0/22	80,443
	104.16.0.0/12	80,443
	108.162.192.0/18	80,443
	131.0.72.0/22	80,443
	141.101.64.0/18	80,443
	162.158.0.0/15	80,443
	172.64.0.0/13	80,443
	173.245.48.0/20	80,443
	188.114.96.0/20	80,443
	190.93.240.0/20	80,443
	197.234.240.0/22	80,443
	198.41.128.0/17	80,443
	199.27.128.0/21	80,443
	IPv6	Port
	2400:cb00::/32	80,443
	2405:8100::/32	80,443
	2405:b500::/32	80,443
2606:4700::/32	80,443	
2803:f800::/32	80,443	
2c0f:f248::/32	80,443	
2a06:98c0::/29	80,443	

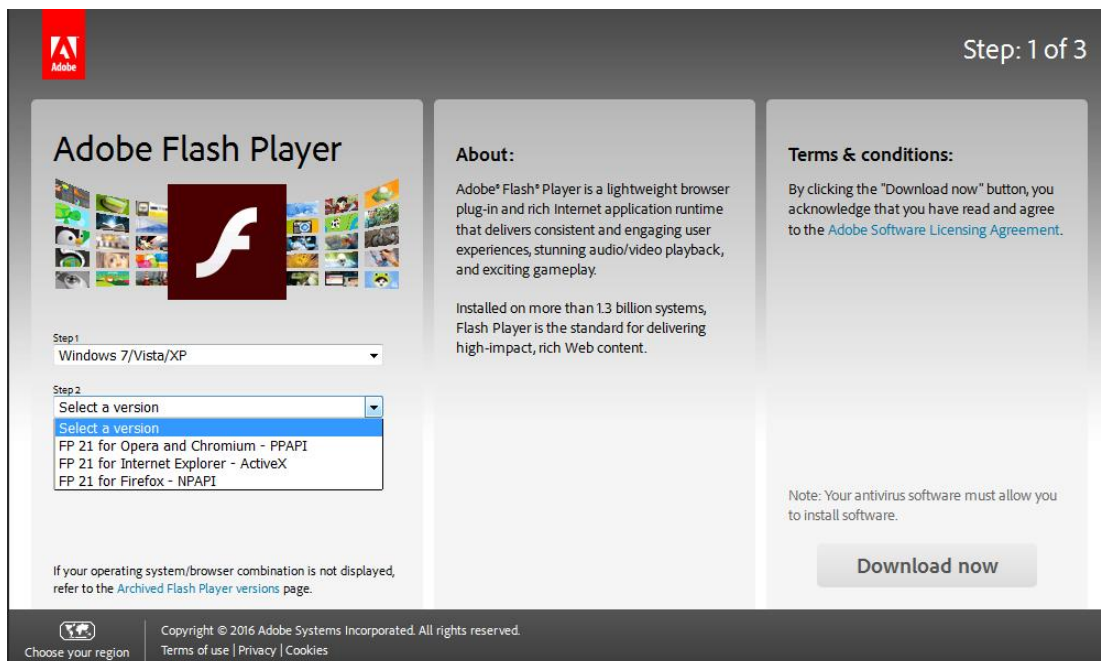
Note: Security software such as virus protection packages and security appliances (ie, Barracuda) may need to be set to allow the Reachbrowser. Application to load at run time. These software packages and appliances may need to be setup to allow two way communications over the Internet. Please reference the above table for the domain names and public IP addresses needed to establish this connection. If you need any assistance, please contact Technical Support at 1-800-950-2728, option 1.

Flash Player Installation instructions

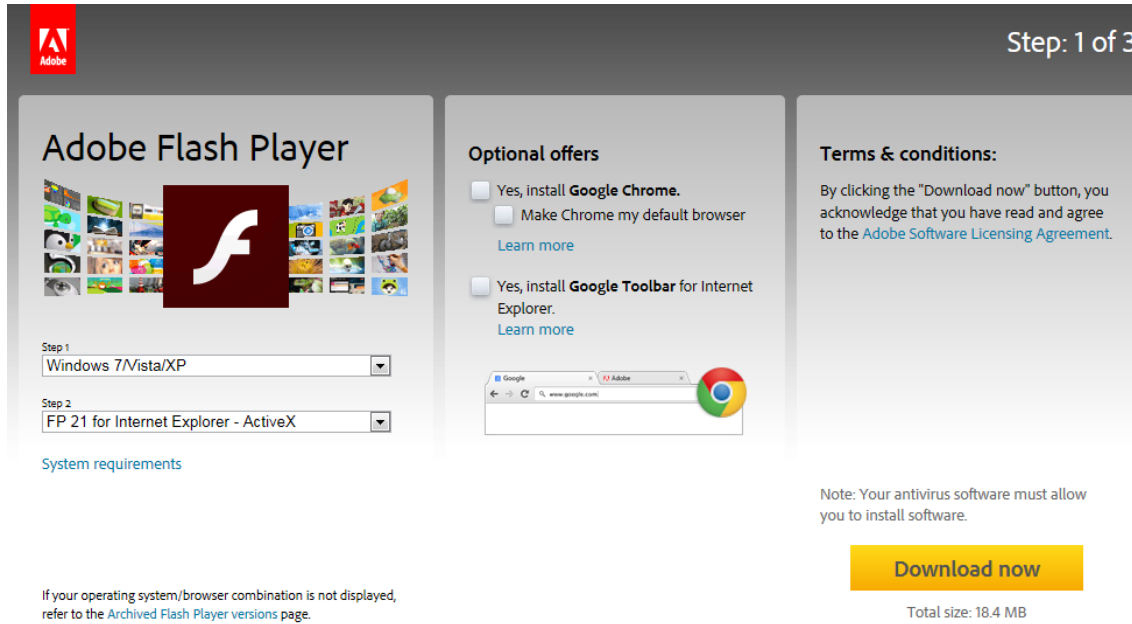
1. Navigate to <https://get.adobe.com/flashplayer/otherversions/>



- 2: In Step 1, select **Windows 7/Vista/XP**.
(FlashPlayer is not required to be installed for Windows 8 and above)



3: In Step 2, select **FP 21 for Internet Explorer – ActiveX**.



Step: 1 of 3

Adobe Flash Player

Step 1
Windows 7/Vista/XP

Step 2
FP 21 for Internet Explorer - ActiveX

[System requirements](#)

If your operating system/browser combination is not displayed, refer to the [Archived Flash Player versions page](#).

Optional offers

- Yes, install **Google Chrome**.
 Make Chrome my default browser
[Learn more](#)
- Yes, install **Google Toolbar** for Internet Explorer.
[Learn more](#)

Note: Your antivirus software must allow you to install software.

Download now

Total size: 18.4 MB

- 4: Select the **Download Now** button and follow the required installation steps.
5. Restart the browser after installation.